



**International Journal of Services and Standards**  
**Special Issue on: "ICT and Services Improvements"**

**Guest Editors**

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This special issue encourages submissions that examine the role of ICT in improving services. Authors should examine practices that can lead to a better development of e-services. Thus, the focus of the submissions should be on research that can improve people's lives, and establish new trends and practices in the usage of e-services.

The issue will carry revised and substantially extended versions of selected papers presented at [Information and Communication Technologies in Organizations and Society Conference 2017 \(ICTO 2017\)](#).

**Subject Coverage**

Topics include, but are not limited to, the following:

- E-services and e-Government
- Open disaster risk data and minimisation of the effect of disaster
- ICT and urban service delivery
- Social networking and services
- E-services and consumer well-being
- ICT and workplace inclusion of the vulnerable within society
- Bridging the digital divide
- Peer-to-peer technology for knowledge sharing
- Gender discrimination and e-services
- ICT4D and mobile services
- How ICT-enabled platforms help NGOs achieve social missions
- Usage of ICT for energy efficiency
- Improving productivity and quality of products in agriculture using ICT
- ICT in life sciences
- E-services for community development
- E-services of ICT in education for learning effectiveness

## **Notes for Prospective Authors**

Submitted papers should not have been previously published nor be currently under consideration for publication elsewhere. (N.B. Conference papers may only be submitted if the paper has been completely re-written and if appropriate written permissions have been obtained from any copyright holders of the original paper).

All papers are refereed through a peer review process.

All papers must be submitted online. Please read our [Submitting articles](#) page.

If you have any queries concerning this special issue, please email Guest Editor Dr. Abbas Tarhini at [abbas.tarhini@lau.edu.lb](mailto:abbas.tarhini@lau.edu.lb).

## **Important Dates**

Manuscripts due by: *10 June, 2017*

Notification to authors: *1 July, 2017*

Revisions due: *15 July, 2017*

Guest Editor's Recommendations to Editor-in-Chief: *25 July, 2017*

Editor-in-Chief's Decisions: *30 July, 2017*

Final versions due: *10 August, 2017*