



International Journal of Services and Standards
Special Issue on: “ICT and Services Improvements”

Guest Editors

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This special issue encourages submissions that examine the role of ICT in improving services. Authors should examine practices that can lead to a better development of e-services. Thus, the focus of the submissions should be on research that can improve people's lives, and establish new trends and practices in the usage of e-services.

The issue will carry revised and substantially extended versions of selected papers presented at [Information and Communication Technologies in Organizations and Society Conference 2017 \(ICTO 2017\)](#).

Subject Coverage

Topics include, but are not limited to, the following:

- E-services and e-Government
- Open disaster risk data and minimisation of the effect of disaster
- ICT and urban service delivery
- Social networking and services
- E-services and consumer well-being
- ICT and workplace inclusion of the vulnerable within society
- Bridging the digital divide
- Peer-to-peer technology for knowledge sharing
- Gender discrimination and e-services
- ICT4D and mobile services
- How ICT-enabled platforms help NGOs achieve social missions
- Usage of ICT for energy efficiency
- Improving productivity and quality of products in agriculture using ICT
- ICT in life sciences
- E-services for community development
- E-services of ICT in education for learning effectiveness

Notes for Prospective Authors

Submitted papers should not have been previously published nor be currently under consideration for publication elsewhere. (N.B. Conference papers may only be submitted if the paper has been completely re-written and if appropriate written permissions have been obtained from any copyright holders of the original paper).

All papers are refereed through a peer review process.

All papers must be submitted online. Please read our [Submitting articles](#) page.

If you have any queries concerning this special issue, please email Guest Editor Dr. Abbas Tarhini at abbas.tarhini@lau.edu.lb.

Important Dates

Manuscripts due by: *10 June, 2017*

Notification to authors: *1 July, 2017*

Revisions due: *15 July, 2017*

Guest Editor's Recommendations to Editor-in-Chief: *25 July, 2017*

Editor-in-Chief's Decisions: *30 July, 2017*

Final versions due: *10 August, 2017*